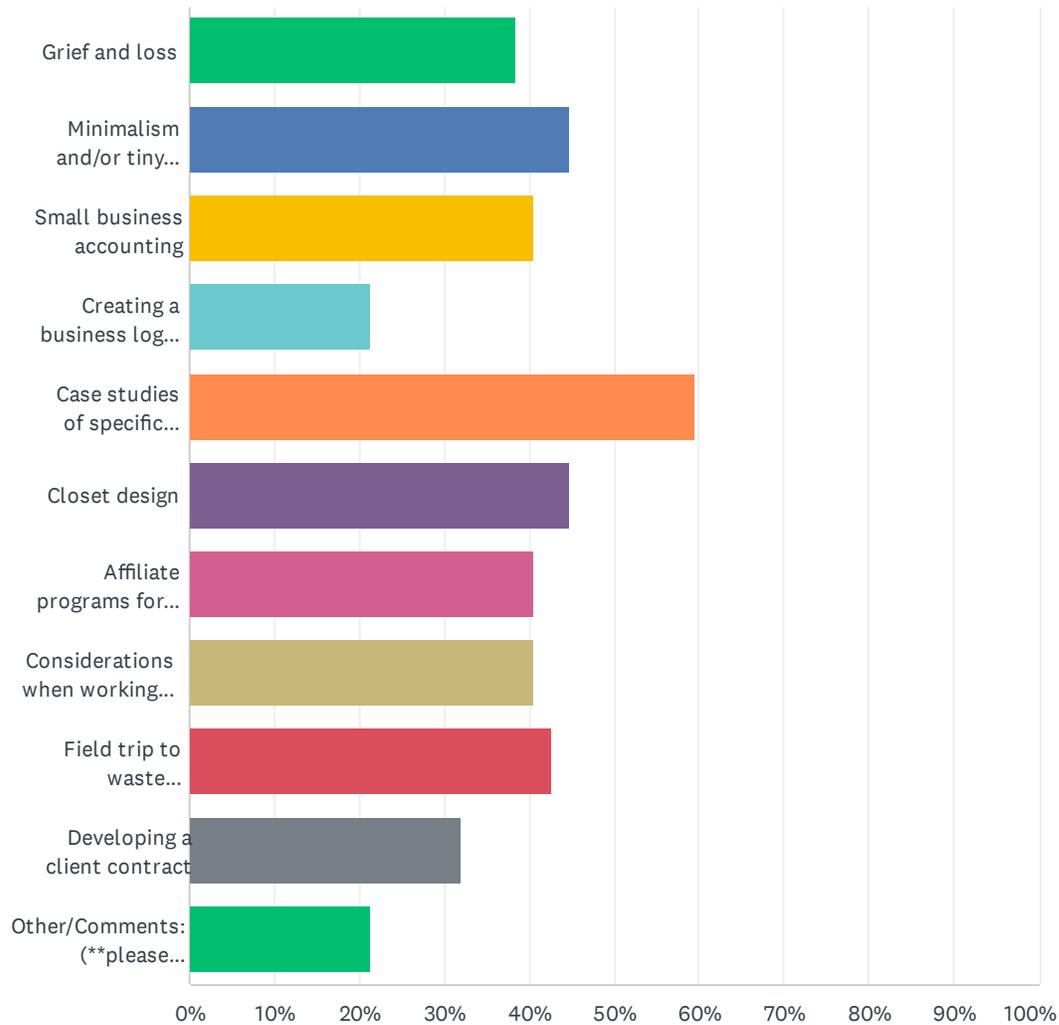


Q1 What organizing or productivity-related topics, speakers or workshops would you like to see offered in the future? **Please include speaker recommendations and their contact info in the comments, if you have it.

Answered: 47 Skipped: 0



2022 NAPO-WDC Chapter Member Survey

ANSWER CHOICES	RESPONSES	
Grief and loss	38.30%	18
Minimalism and/or tiny homes	44.68%	21
Small business accounting	40.43%	19
Creating a business logo and other marketing materials	21.28%	10
Case studies of specific client challenges	59.57%	28
Closet design	44.68%	21
Affiliate programs for passive income	40.43%	19
Considerations when working with clients of different religions and/or cultures	40.43%	19
Field trip to waste disposal/recycling center	42.55%	20
Developing a client contract	31.91%	15
Other/Comments: (**please include contact info of suggested speaker, if you have it, as well as your name if we may contact you to discuss)	21.28%	10
Total Respondents: 47		

#	OTHER/COMMENTS: (**PLEASE INCLUDE CONTACT INFO OF SUGGESTED SPEAKER, IF YOU HAVE IT, AS WELL AS YOUR NAME IF WE MAY CONTACT YOU TO DISCUSS)	DATE
1	Social media marketing	4/21/2022 11:18 AM
2	Donation resources in the area. Updated list of where things can go.	4/19/2022 9:13 PM
3	Google My Business (including those of us adding national services, setup optimization, how to resolve issues like when they bump you off, best strategies for posts, ads), YouTube, Pinterest, the art of getting great reviews, go to organizing products and where to find them besides TCS (including how to manage them when you don't have anywhere to store them) - Diane Greenhalgh	4/18/2022 12:36 PM
4	I am most interested in meetings that I can earn CEU's from.	4/16/2022 6:17 PM
5	I'm happy to help discover good speakers, or initiate trip to recycling center. Debbie Smith	4/15/2022 2:08 PM
6	Team building and getting clients to pay that large amount for charging with teams	4/14/2022 9:00 AM
7	ps - loved the zoom business partners showcase, far and away more informative than the in-person roundtable ones we used to have, which felt short and frantic. If the showcase is going to be in-person then have it be a presentation where ALL the biz partners speak in front of the group and the format is like the zoom one we had. Other concern about the speed round one we used to have in person was that few of the biz partners attended and we already knew well the ones who did.	4/9/2022 6:24 PM
8	Since I'm a Retired/Emeritus member, I'm not interested in most topics.	4/8/2022 11:02 AM
9	Working with a psychiatrist, getting feedback from clients, another social media talk - maybe a deep dive into instagram, time management for organizers- how to divide time in your business to get things done	4/8/2022 10:11 AM
10	Marketing	4/7/2022 9:00 PM

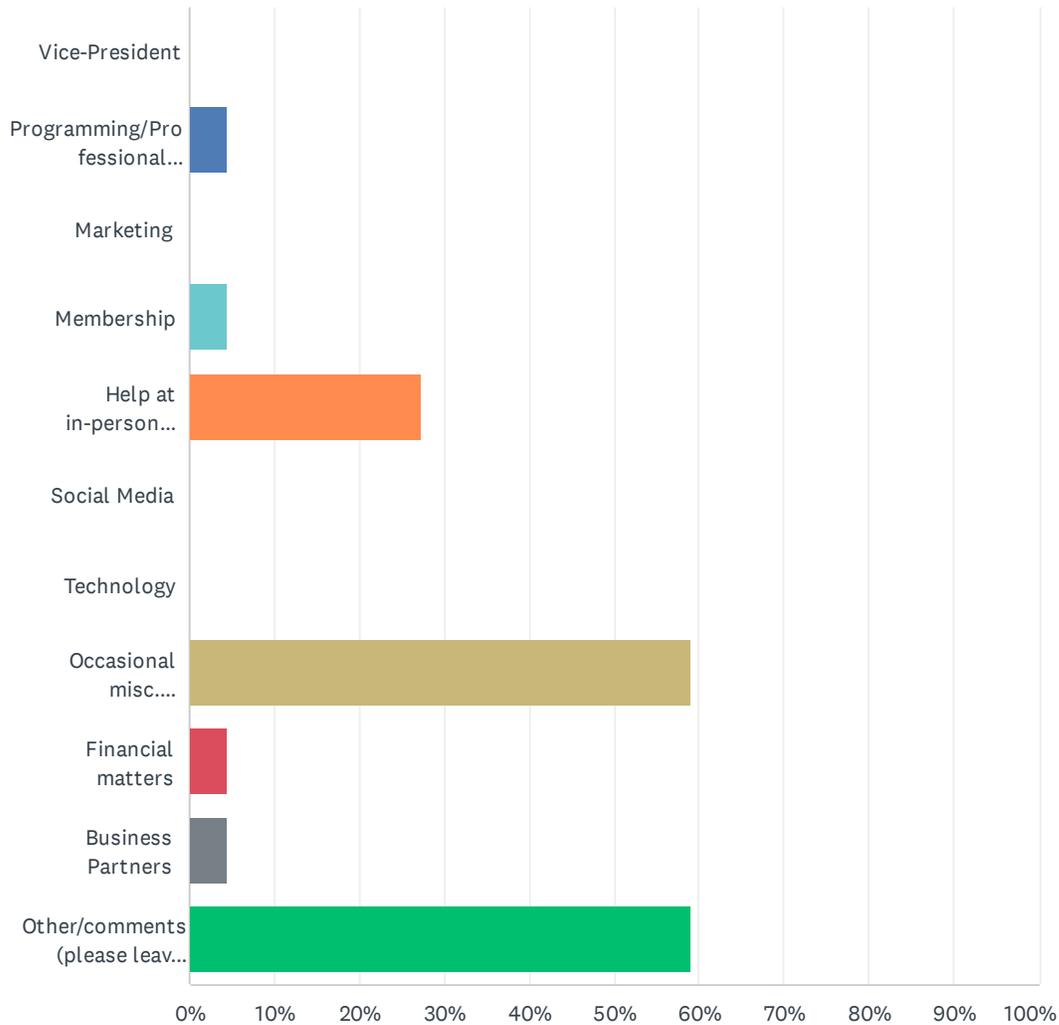
Q2 Do you have suggestions for Business Partners you would like to see join our chapter? **Please include their contact info if you have a specific person in mind and your full name if you would like to discuss further.

Answered: 13 Skipped: 34

#	RESPONSES	DATE
1	No	4/21/2022 7:41 AM
2	Shredding Company	4/19/2022 9:13 PM
3	home industry marketer that includes social media services	4/18/2022 12:36 PM
4	A handyman service would be great. We probably would need one for both MD & VA depending on the service area. Steve Blackwell Ace Handyman Service 703-563-4124 sblac@acehandymanservices.com	4/17/2022 12:45 PM
5	I don't. I think we have a great group of Business Partners.	4/16/2022 6:17 PM
6	Closet company General contractors "Small job" contractors Garage flooring and Garage storage	4/15/2022 5:16 PM
7	No	4/14/2022 9:55 AM
8	Not at this time	4/11/2022 2:21 PM
9	shredding, closet makers/installers, contractor/handyperson	4/9/2022 9:28 PM
10	No, I think our partners are great.	4/8/2022 5:19 PM
11	no suggestions	4/8/2022 11:02 AM
12	Resellers - ebay, furniture, clothes. Closet designer, painter, blinds person	4/8/2022 10:11 AM
13	closet company	4/7/2022 7:01 PM

Q3 It takes a village to make our chapter successful! In what areas might you possibly like to contribute your talents? **Please leave your full name so we can contact you to discuss.

Answered: 22 Skipped: 25



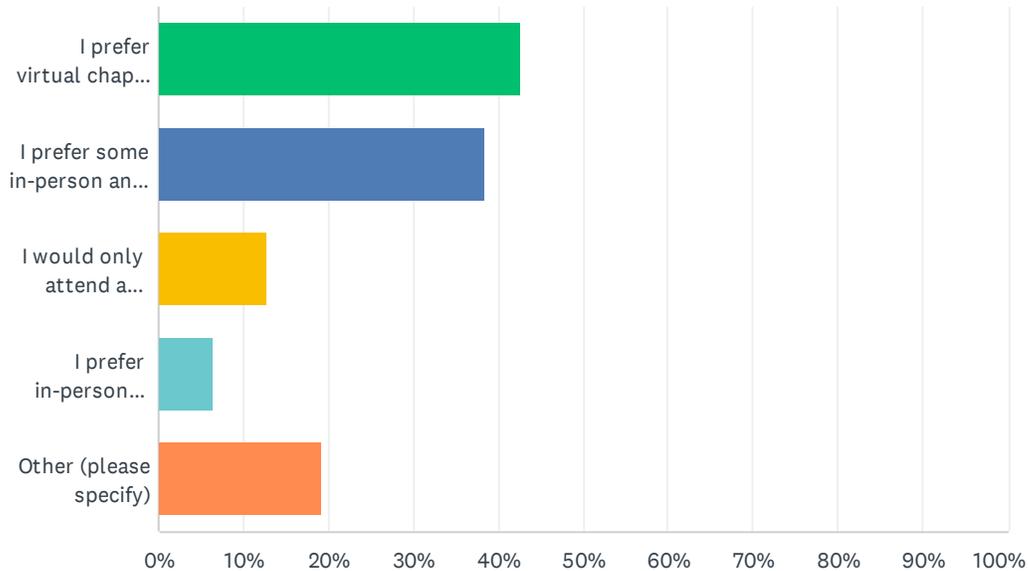
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ANSWER CHOICES	RESPONSES	
Vice-President	0.00%	0
Programming/Professional development	4.55%	1
Marketing	0.00%	0
Membership	4.55%	1
Help at in-person meetings	27.27%	6
Social Media	0.00%	0
Technology	0.00%	0
Occasional misc. micro-volunteer opportunities	59.09%	13
Financial matters	4.55%	1
Business Partners	4.55%	1
Other/comments (please leave your full name so we may contact you to discuss)	59.09%	13
Total Respondents: 22		

#	OTHER/COMMENTS (PLEASE LEAVE YOUR FULL NAME SO WE MAY CONTACT YOU TO DISCUSS)	DATE
1	Anne Lyons	4/21/2022 3:13 PM
2	micro volunteering this year. Board position next year.	4/19/2022 9:13 PM
3	I am already volunteering in the capacity I have time for	4/16/2022 6:17 PM
4	Already participating and will continue to help where I can. Debbie Smith	4/15/2022 2:08 PM
5	Annabel Baer	4/14/2022 8:14 PM
6	Sara Cummings - I can only help remotely, unfortunately.	4/14/2022 9:55 AM
7	I am winding my business down slowly the next year due to personal matters so I can't volunteer	4/11/2022 2:21 PM
8	I love to write, if you have any writings that need help, let me know.	4/8/2022 10:24 PM
9	Sorry, at this time I can't commit to anything.	4/8/2022 5:19 PM
10	Nicole Holtman	4/8/2022 11:30 AM
11	I've stepped back from volunteering	4/8/2022 11:02 AM
12	Ginger Willis	4/8/2022 5:34 AM
13	Patti Howell	4/7/2022 6:54 PM

Q4 For meetings beginning in September, how do you feel about in-person v. virtual gatherings?

Answered: 47 Skipped: 0



ANSWER CHOICES	RESPONSES
I prefer virtual chapter meetings, but would meet in-person for social and/or neighborhood groups.	42.55% 20
I prefer some in-person and some virtual chapter meetings.	38.30% 18
I would only attend a chapter event virtually.	12.77% 6
I prefer in-person gatherings overall.	6.38% 3
Other (please specify)	19.15% 9
Total Respondents: 47	

#	OTHER (PLEASE SPECIFY)	DATE
1	I live an hour away from the Arlington meetings under the best of traffic circumstances (not rush hour) and impossibly far away from the Maryland meetings. Spending 3+ hours in traffic and driving home at dark afterwards in the night is not something that work for me. I enjoy being a NAPO member but if meetings become in-person only in the future I don't think I would continue being a member.	4/21/2022 10:48 AM
2	I prefer virtual for EDUCATIONAL meetings, it is so much easier to learn when there is no commute and I can see the presentation on my screen. I would like occasional in-person SOCIAL meetings like we have with Golden Circle.	4/16/2022 6:17 PM
3	I prefer neighborhood book clubs etc to be virtual but social in person	4/14/2022 7:17 AM
4	It depends if there's another surge of some kind or serious setback over the summer. Still not sure about unmasked indoor group events regardless of vaccination status... Hybrid would be nice so those who still aren't comfortable/are immunocompromised/ otherwise unable to attend but still want to be active aren't left out.	4/9/2022 9:28 PM
5	I find the virtual meetings more content-full. I find the in-person meetings long (especially	4/9/2022 6:24 PM

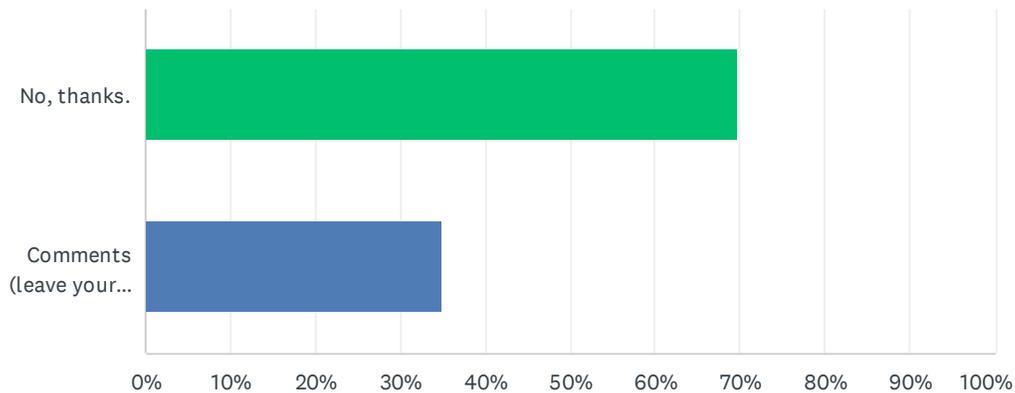
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drive-commute long). A couple of in-person meetings a year would be great - one VA, one MD. I also prefer virtual neighborhood meetings for the time being.

6	I am looking forward to seeing people in person, but don't want to travel in the traffic to meetings. I would participate in social events.	4/8/2022 5:19 PM
7	I think quarterly or other periodic social gatherings in person would be nice but the convenience of virtual is so important to me right now	4/8/2022 11:30 AM
8	Not sure.	4/8/2022 11:02 AM
9	Because I live in DE I can only attend virtually. But I think meetings should be in-person - perhaps with a virtual capability.	4/7/2022 9:00 PM

Q5 Is there any other feedback that you would like to provide below (replies are anonymous unless you have provided your name elsewhere one this survey)

Answered: 43 Skipped: 4



ANSWER CHOICES	RESPONSES	
No, thanks.	69.77%	30
Comments (leave your full name if you would like to be contacted to discuss your feedback)	34.88%	15
Total Respondents: 43		

#	COMMENTS (LEAVE YOUR FULL NAME IF YOU WOULD LIKE TO BE CONTACTED TO DISCUSS YOUR FEEDBACK)	DATE
1	You guys are doing a great job, and our business partners are a tremendous asset for us - so keep up the value there. I have been a member for years, but until the virtual meetings began I was unable to get to many meetings. The virtual option has re-engaged me with the chapter, and I'd hate to see it go away. Perhaps in-person one-off non-meetings would be an interesting idea -- but on a topic, or special event, or group volunteering project, or for people interested in specific areas of the business to have a meet up. That would help keep the personal connections. People could indicate interest, then a doodle poll or something could be done to find optimal meet times.	4/21/2022 3:13 PM
2	The board is doing a great job. Thank you!!	4/21/2022 11:18 AM
3	I live a ways from where meetings would usually be held and cannot make it if I have client	4/21/2022 7:41 AM
4	The Covid time has been difficult. But NAPO and NAPO DC has been amazing during this time. Between the virtual meetings. Support on how to operate an organizing business. Thank you! Terry Barlow	4/19/2022 9:13 PM
5	I really miss seeing everyone in person, but chapter meetings with the education are easier to digest via Zoom. Also, it's easier to not miss events when they are virtual. I think chapter meetings should remain virtual and have a couple all chapter social events in-person and move small groups back to in-person and see if anyone is interested in running some virtual small groups to supplement. I'd be willing to do a virtual neighborhood group starting in the winter once my business is up and running if we go to in-person.	4/18/2022 12:36 PM
6	I just want to give a reason for my choice to remain virtual for meetings. The main reason is that it is so much easier to attend all of the meetings when they are virtual, and our chapter has had a much more robust turnout from both sides of the river since going virtual. I do miss	4/17/2022 12:45 PM

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the in-person camaraderie but I feel we are so fortunate that our awesome chapter provides so many other opportunities to connect on that level. At the end of a long day with clients, it has been nice to come home and eat dinner and sit in comfy clothes in a comfy space and then not have to drive anywhere afterward! I also work with many elderly clients and try to limit my large gatherings when possible.

7	Maybe take a poll in one of our virtual chapter meetings, "what keeps you from volunteering in our chapter?" Debbie Smith	4/15/2022 2:08 PM
8	I appreciate everyone's hard work. I'm simply not in a place right now where I can volunteer. (Having been a volunteer for numerous groups over the years, I know what hard work it is.)	4/14/2022 8:14 PM
9	Carrie It Away 240-766-7909	4/13/2022 8:40 PM
10	Please work to vet the speakers for the meetings -- sometimes they're great with lots of relevant info and other times not so much.	4/12/2022 9:09 AM
11	I appreciate everyone on the board and their efforts to engage, innovate, and simplify.	4/9/2022 9:28 PM
12	I prefer meeting topics that are central to the practice of our trade more than biz development.	4/9/2022 6:24 PM
13	Think you did a great job this year, Debbie. Great speakers and topics. I had organized a visit to TFC Recycling in RIC. Everyone quite enjoyed it, and it was fascinating to watch. But the options for plastic were being reduced. Would be interesting to know the current status. Cory info@junglecarerva.com	4/8/2022 10:24 PM
14	The board has been doing an outstanding job. I'm so happy and grateful everyone stepped up during these challenging times. It does not go unnoticed or unappreciated. My heartfelt thanks!	4/8/2022 11:30 AM
15	It would be great to see more posts to our chapter's social media platforms. Samara	4/7/2022 7:01 PM